AVH Business Services & ApprovalMax

Data automation solution for clients in construction and healthcare industries

#XeroCertifiedAdvisor   **#Construction**   **#Healthcare**   **#BillAutomation**   **#HubDoc**   **#AU**

"At AVH Business Services, particularly for our clients in construction and healthcare, we use Xero as the online system of records and core accounting software. Hubdoc takes care of capturing supplier invoices, and pushes their electronic equivalent straight into Xero. This helps to avoid manual data entry and reduces the coding overhead.

However, even with automated invoice capture and keeping this data securely in the cloud, manual paper-based approvals in the accounts payable process continued to interfere with productivity.

That's why we chose the approval automation app by ApprovalMax, which is best-in-class and pre-integrated with Xero, to become part of our Bill Automation app stack. ApprovalMax ensures that supplier invoices are always paid on time, and all approval decisions are fully traceable as required for audits," **- says** VIANNE HILLS, Director.

Company
AVH Business Services is an Australian-based Bookkeeping and BAS practice, specialising in developing and maintaining systems that provide maximum efficiency and productivity.

Industries
Construction, healthcare

Location
Australia

Financial controls and approval automation

ApprovalMax provides multi-tiered and multi-role approvals for accounts payable and accounts receivable – e.g. supplier invoices, purchase orders, sales invoices, etc. – and fully eradicates email- and paper-based approvals. That is a major advantage for the remotely distributed and multi-site construction and healthcare clients of AVH Business Services.

The end-to-end bill automation process works as follows: supplier invoices are sent to Hubdoc and then automatically pushed to Xero as bills. ApprovalMax pulls all bills with the "Awaiting approval" status from Xero and runs them through the predefined approval workflow to ensure proper bill authorisation by the designated approvers for each authorisation level within the client organisation.

Approvers receive automatic notifications about the requests pending their decision, and can now timely enter or review business specific coding for all spending. This significantly enhances the quality of accounting data.

Finally, all approval decisions are tracked in audit logs to achieve full authorisation transparency and establish shared accountability with the client's business decision makers in terms of spending decisions and bank payments.

Results: timely supplier payments and audit-readiness

Now all construction and healthcare clients of AVH Business Services use ApprovalMax to automate their supplier invoice approval process, enjoying the following benefits:

- ✓ **Higher efficiency:** fully digital and automated invoice processing, including authorisations
- ✓ **Better service quality:** no more delayed or lost supplier payments
- ✓ **Time saving:** approval logs facilitate audit readiness
- ✓ **Client collaboration:** real-time communication with all parties concerned

"No other software can offer this level of competency while ensuring that the company data remains secure and separate, and the added benefit of being able to set up rules for different approvers/secondary approvers is outstanding," **– says Vianne Hills, Director.**

The Approval App You'll Love Using

ApprovalMax allows accounting and advisory practices to set up approval-driven financial controls for Accounts Payable and Accounts Receivable. It replaces paper- and email-based approvals with fully automated multi-role and multi-tiered approval workflows. This ensures full regulatory compliance, simplifies audits and facilitates client collaboration.

ApprovalMax